

Learning Ally Audiobook Manager User Guide

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Introduction

Welcome to the Learning Ally Audiobook Manager User Guide. This User Guide is designed to help you through your experience in downloading and syncing a Learning Ally book.

What is Learning Ally Audiobook Manager?

The Learning Ally Audiobook Manager is a program you run on your computer to download and sync your Learning Ally books to any Learning Ally authorized player, whether software or hardware.

System requirements

- Windows XP, Vista, Windows 7
- Internet Explorer 7 or higher
- Firefox 3 or higher

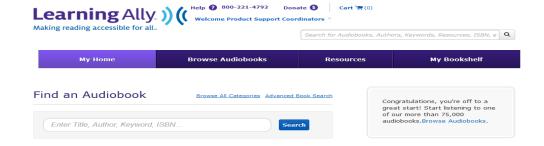
Searching and ordering books

Learning Ally has an extensive searchable book catalog. You can search by:

- Title
- Author
- ISBN number
- Subject/Keyword

Step 1: Search for books:

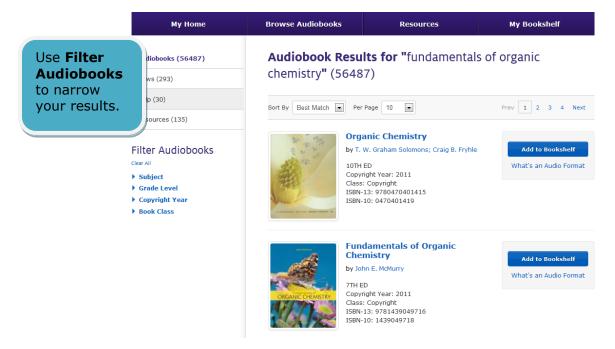
- 1. Log in to your Learning Ally online account.
- 2. Go to **Browse Audiobooks**, or enter information in one of the two search boxes on the Home page.
- 3. Search for your book by title, author, ISBN number or Subject/Keyword (for a more detailed search, click "Advanced Book Search" on the Home Page).



Step 2: Order books:

Once you have located your book in the book catalog:

1. Click "Add to Bookshelf" and your selected title will be added to your Bookshelf.

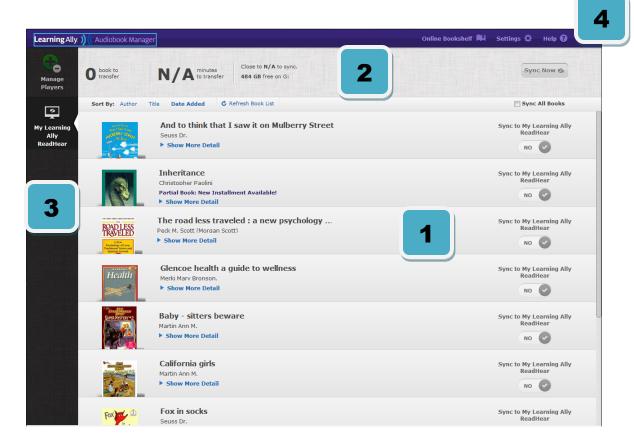


2. Once you have added the books to your Bookshelf, you will need to download and sync your books to your software or device.

Learning Ally Audiobook Manager

Learning Ally Audiobook Manager Interface

Let's take a moment to get familiar with the interface:



1. My Bookshelf:

Displays the books that have been added to your online Bookshelf. Using the buttons on the right side of the screen, you can select titles to sync to your devices.

You can sort your list of books by Author, Title, and Date Added.

When you add new books to your online Bookshelf, click on the Refresh Book List button to update your book listings. Please note that you cannot delete books from this program, but you can delete books from your account on your online Bookshelf.

2. Summary bar:

Displays the number of books selected to download, total number of minutes it will take to transfer, and file sizes.

3. Manage Players bar:

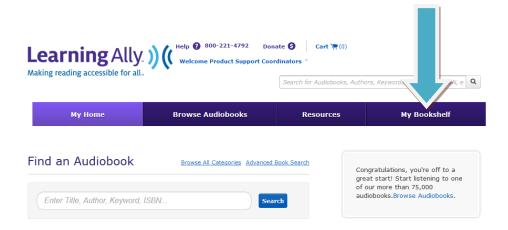
Displays your added devices. If you have multiple devices added, you can toggle between them to sync books to each individual device in your collection.

4. Menu bar:

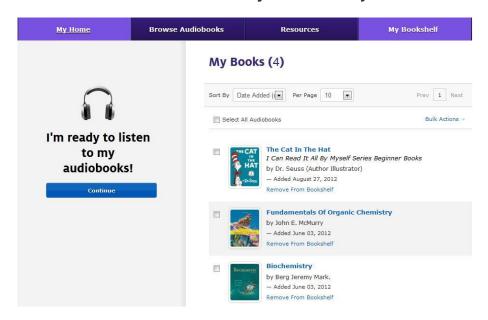
Displays links to the Online Bookshelf (your Learning Ally account), Settings and Help. In your Settings, you can modify the parameters you set during installation, organize your players; change your default player, and more. The Help button will launch the Learning Ally Training & Support page.

Install the Learning Ally Audiobook Manager

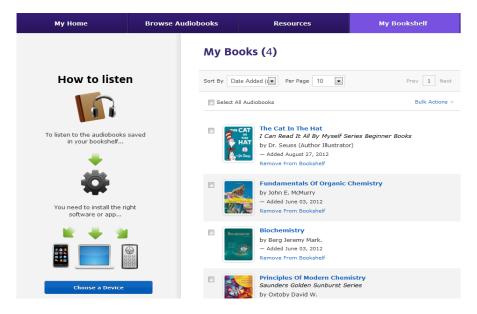
1. Login to your online account and go to "My Bookshelf".



2. Click "Continue" under "I'm ready to listen to my audiobooks"



3. Click "Choose a Device" under "How to listen"

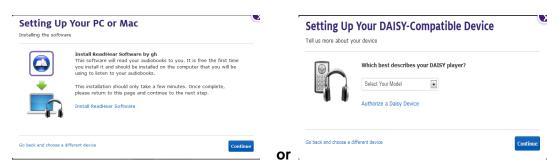


4. Choose which device you would like to use and click "Continue"*

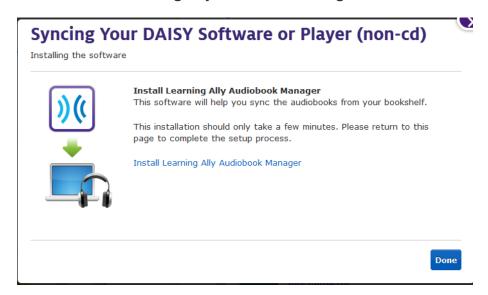


The only options that will guide you to install the Learning Ally Audiobook Manager are PC or Mac and DAISY-Compatible Player.

5. Dependent upon which option you choose, you will either be prompted to Install Readhear software or choose which type of DAISY Player you have. After following those steps, click "**Continue**"

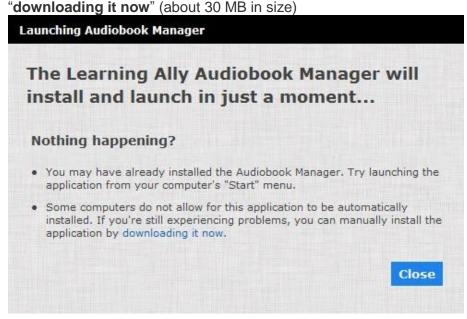


6. Click "Install Learning Ally Audiobook Manager"



7. The installation should automatically begin.

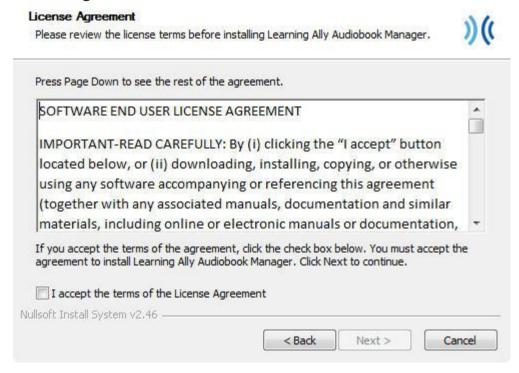
In the event that the automatic installer doesn't begin; you will see a new window with a manual installation link. Download the installation file by clicking



- 4. Once the installation file has finished download, click "Run"
- 5. The Installation Wizard will open. Click "Next"



6. Agree to the terms of the license agreement. Check "I accept the terms of the License Agreement" and click "Next"

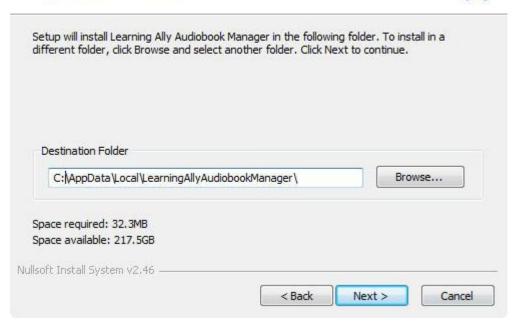


7. **Keep the default location for installation of the program** or select your own location. Click "**Next**"

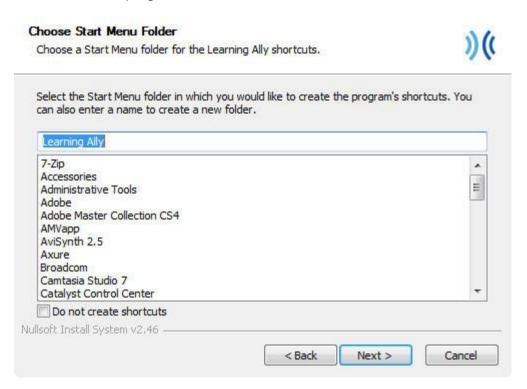
Choose Install Location

Choose folder to install Learning Ally Audiobook Manager





8. **Keep the default Start Menu folder** or choose a Start Menu folder where you'd like to create the program's shortcut. Click "**Next**"



9. Enter your proxy setting type. For typical users, we recommend leaving this at "No Proxy." Advanced users may want to select the Auto-Detect option or manually enter in proxy settings. If you're using the program in a school

setting, you may need to manually enter your proxy server settings.

Proxy Setting Type No Proxy or Manual Proxy Settings No proxy Manually enter the proxy server settings Proxy Server("server:port") User Name(optional) Password(optional) Nullsoft Install System v2.46 < Back Install Cancel

10. The program will now install. Click "Finish" to proceed.



11. In the **Setup Learning Ally Audiobook Manager** window, keep the default download path or you can choose your own path. Click "**Next Step**".



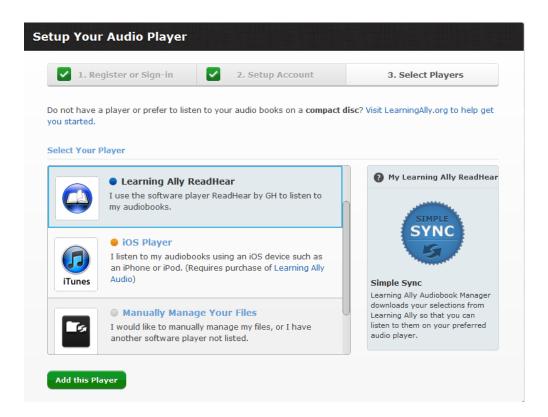
12. In the **Setup your Audio Player** window, you will have to add a default device to the Learning Ally Audiobook Manager. You can choose to add additional playback devices after the Learning Ally Audiobook Manager is completely installed.

There are four basic types of playback options available:

- Learning Ally ReadHear (Must be installed on your computer)
- iOS Devices (iPhone, iPad, iPod touch) (Must have iTunes installed on your computer)

With a Wi-Fi connection, iOS users are encouraged to download directly from their devices within the Learning Ally Audio app

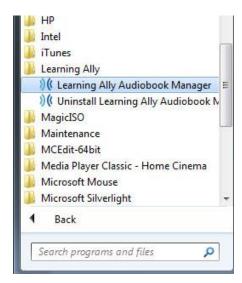
- DAISY playback options
- Manually Manage Your Files
 - 13. Click on your playback option and click "Add this Player"



Using the Learning Ally Audiobook Manager

Returning Users

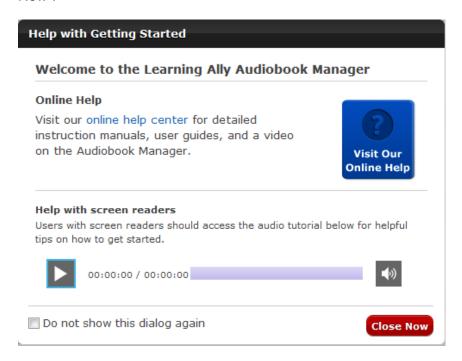
If you have previously downloaded and installed the Learning Ally Audiobook Manager, you can launch the application from your desktop shortcut or list of Program Files on your computer.



Help

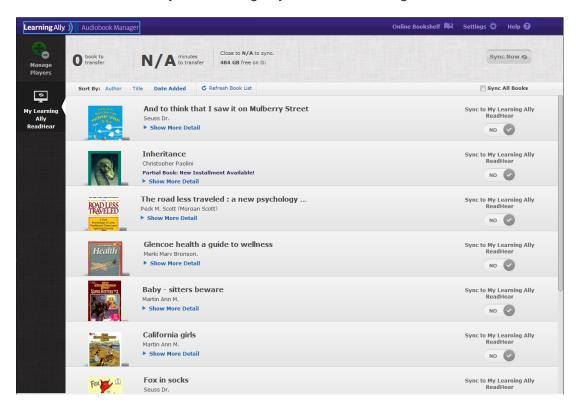
When you launch the Learning Ally Audiobook Manager a **Help** dialog box will open. You have the option to visit our online help center or listen to an audio tutorial on the Audiobook Manager. To close the **Help** dialog box, click "Close Now". If you do want this

dialog box to open again, please click "Do not show this dialog again" and click "Close Now".



Select player

When you are ready to download and sync your book, simply select a player from the list on the left hand side of your Learning Ally Audiobook Manager.



Select books

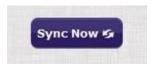
From your Bookshelf, you can select your desired book and sync it with your player by clicking the toggle switch next to the book from "No" to "Yes".

You can also choose to sync multiple books by clicking the toggle switch next to more than one book or choose to sync all books by checking the "Sync All Books" box at the top of the page.

Sync books to player

Download a book and sync to player

1. Click "Sync Now" to begin download process.



2. The Learning Ally Audiobook Manager will validate your player or software.



3. The Learning Ally Audiobook Manager displays the progress of your download.



4. You will be prompted with further instructions depending on the type of player you are using.

Player-specific syncing instructions

DAISY Hardware Player

- 1. Connect your device.
- 2. Select your book.
- 3. Click "Sync Now"
- 4. Manually choose or change your reader's file save location using the "Change Drive" button. If you use the AutoDetect feature, make sure that the location is accurate before syncing to the device.
- 5. Click "I'm ready, Start syncing".

DAISY Software/Learning Ally ReadHear

- 1. Select your book
- 2. Click "Sync Now"
- 3. Files will be downloaded to the default location. If you are using Learning Ally ReadHear by gh for PC or Mac, the Learning Ally Audiobook Manager will sync the book to your software's library. Don't have ReadHear? You can download this software for free from your Learning Ally account.
- 4. After download, you can open your book using your software's "Open book" command.
- 5. If you don't know where the books downloaded, you can use the "Show book folder" command.

Learning Ally Audio App for iOS*

With a Wi-Fi connection, iOS users are encouraged to download directly from their devices within the Learning Ally Audio app

- 1. Select your book
- 2. Click "Sync Now"
- 3. Files will be downloaded to the default location.
- 4. After download, you will be prompted to launch iTunes. Click "Launch iTunes".
- 5. You will be prompted on how to manually transfer your book to your iPad, iPhone or iPod touch.

Syncing files directly to your computer

- 1. Select your book
- 2. Click "Sync Now"
- 3. Your files will be saved to the default location. If you want to change that location now, click "Change Drive".
- 4. Click "I'm ready, Start syncing".

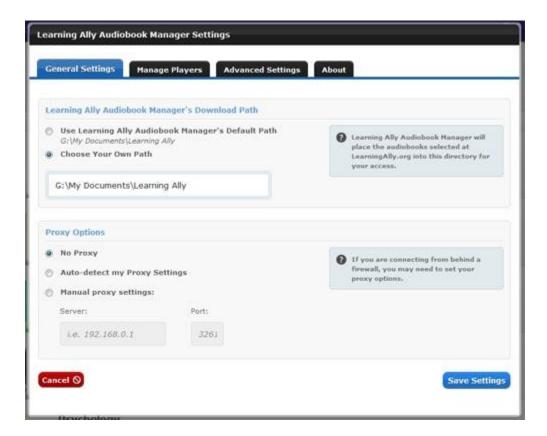
Configure Settings

Change the location of where downloads are stored

By default, the Learning Ally downloads are stored in the following locations:

- For Windows XP: My Documents/Learning Ally
- For Windows Vista and 7: Documents/Learning Ally

You can change the download location by selecting or creating a unique folder to store the downloads by clicking on the "**Settings**" button in the Learning Ally Audiobook Manager, and then clicking on the "**General Settings**" tab.

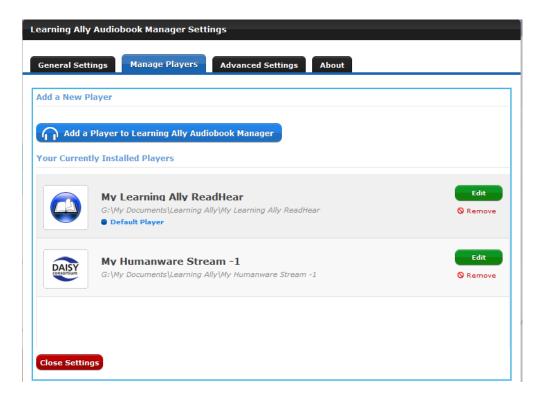


Customize my Internet Settings/Proxy Server

If you use a proxy to connect to the Internet, you can configure that under the "General Settings" tab. Try the "Auto-detect" option first. If this doesn't work, try entering your proxy manually.

Manage Players

You can add or remove a player, edit a player's nickname or change a default player under "Manage Players".



Advanced Settings

The "**Advanced Settings**" tab gives you a few more options for managing your books. You can purge your cache of downloaded books, and view your syncing and downloading history.



Troubleshooting

Login

- Q. I logged into the Learning Ally Audiobook Manager and I received the error message "The password supplied is not valid"
- **A.** Please verify that you are typing in the correct password. Learning Ally passwords are case sensitive. If you need help recalling your password, please visit Forgot password or call 1-800-221-4792.

Bookshelf

- Q. I added a book to My Bookshelf, but I do not see it listed on the bookshelf in my Learning Ally Audiobook Manager.
- **A.** Please click "Refresh Book List" in the Learning Ally Audiobook Manager. You should now see your title on the bookshelf.

Adding a Player

- Q. I'm trying to add Learning Ally ReadHear as my player. I click the "Install this player" link, and it brings me to a Help page.
- A. Please follow the steps below:
 - 1. Close the Audiobook Manager
 - 2. Login to your Learning All online account
 - **3.** Go to your Bookshelf and start the path to install ReadHear by clicking on "Choose a Device" or "Switch to another Device"
 - 4. Install ReadHear Software
 - **5.** Once the installation is complete, open the Audiobook Manager, and you will be able to successfully add ReadHear as your player.

Download

- Q. I received the error "Failed Sync-Network Connection Error" when downloading my book.
- **A.** Please check that you are properly connected to the internet and try the download again.

If you are a school downloading, please check that you have input your Proxy settings into the Learning Ally Audiobook Manager in Settings → General Settings.

In order to download our books, users will need to be able to download ZIP files from our content delivery network site:

http://rfbd.vo.llnwd.net

Be sure that your firewall and other internet security settings allow download from this site.

Q. I received the error "Failed Sync -File System Error: not enough privileges to write to the player (1131)" when downloading my book.

A. Please check the location that your download is going to and verify that you do have permission to download to that location. Also, check that you have enough free space to download to that location. If you are downloading to an SD card, please make sure that the card is not locked.

Questions? Contact Customer Service at 1-800-221-4792 or email at CustServ@learningally.org